

Organisation: Department of Justice, Equality and Law Reform



Overview: The Department of Justice, Equality and Law Reform is at the centre of the Criminal Justice System with responsibilities for the Garda Síochána, the Prisons and the Courts. The Department is also responsible for public policies in relation to crucial and sensitive issues such as national security, law enforcement in respect of all criminal activity, treatment of offenders, immigration and asylum seekers.

Number of Employees:

Core Modules in Place: CoreTime, CorePay, CorePension, Core Online Payslip, Core Business Intelligence, CoreDBA

Implementation Date of Core Business Intelligence: 2003

Challenge: For this high profile Department, reporting on the underlying HR information was ineffectual and time consuming. In certain areas, particularly payroll, users and managers were finding that creating accurate reports was time consuming and often resulted in inaccurate or disjointed information being presented

Solution: Through the implementation of CoreBI managers can now run any number of regular and once off reports with minimal effort, and can rest assured that the information which is returned is accurate and completely up to date.

Benefits:

- Department managers now have instant access to the exact information they want when they want it.
- Information can be presented with as much or as little detail as is required with the facility to drill down to levels of greater detail.
- The Department can rest assured that while users are presented with information in a user friendly manner, the security of critical applications such as Payroll is maintained. CoreBI extends the security inherent in CoreHR, so users are only granted access to the areas in CoreBI that their profile in CoreHR allows.
- Reports can be published and shared between Department staff, cutting down on duplication of effort and saving valuable time.

Speaking about CoreBusiness Intelligence (CoreBI) Michael Kennealy of the Department of Justice commented:

"Since the introduction of CoreBI to the Department of Justice, Equality and Law Reform, Financial Shared Services Centre in Killarney a number of years ago, the reporting functions of the Payroll Sections have improved dramatically, allowing individual users build their own reports, specifically designed to meet the needs of our 30,000+ customers. The production of typical processes such as deduction payovers, journal vouchers, audit queries, rate changes, to name a few, have improved in that timely accurate processes are now in place to deal with everyday business needs. CoreBI has revolutionised the payroll process in the FSS (Financial Shared Services Centre)."