



## Case Study

# core|TIME

“We chose CoreTime because of the superior time recording functions it provided, supporting both fixed and flexitime work patterns. CoreTime has given us the ability to handle increasingly flexible working hours and allows effective monitoring of attendance and absence. With this new functionality we have simplified and streamlined what was previously an intricate system of recording and monitoring flexitime hours. Our employees are delighted with the ability to check their worked hours at the touch of a button and management can rest easy in the knowledge that core hours and our own specific flexitime rules are adhered to. Through the implementation of CoreTime at DCU we now have a scalable clocking system that has been applied to a number of shift patterns across the university, reducing absenteeism and improving employee working conditions.”

Ian Bell  
Dublin City University

CoreTime Case Study:  
Dublin City University



Dublin City University is a young university, situated on an 85 acre campus three miles north of the River Liffey in Dublin city centre and just a 15-minute drive from Dublin airport. With the city just a 10-minute bus drive away, students of DCU have the best of both worlds; the social and cultural benefits of city life, but with the security and vibrancy of a university campus built very much for today.



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## **Key Objectives**

Central to DCU's implementation of a successful time & attendance solution, was a system that could handle the University's diverse employee work patterns, specifically the high number of staff working flexitime. In addition DCU needed to record standard hours worked, identify absenteeism instantly, locate areas of increased overtime and report on all aspects of time & attendance.

## **What was done**

Core provided DCU with a state of the art time & attendance solution which not only caters for their current requirements but can adapt to facilitate future changes in work practice and standards. DCU employees are now using the CoreTime solution to record clock-in and clock-out times, ensuring that flexitime balances are automatically maintained, accurate and up to date at all times.

## **The Benefits**

DCU have enjoyed a number of benefits since implementing the CoreTime solution including:

- Significantly reduced absenteeism
- Accurate working hours records
- Fewer erroneous payments as CoreTime provides CorePay with accurate time & attendance information
- Instant notification of infringements. This allows supervisors to more effectively manage their employees and take quick, decisive action in reaction to lateness or absence
- Improved employee morale
- CoreTime is an entirely parameter driven solution and is rules based. This allows DCU to administer overtime, benefits, entitlements, holidays etc. based on union, regulatory and sector requirements.