

Organisation: Department of Education and Science

DEPARTMENT OF EDUCATION AND SCIENCE
An Roinn Oideachais Agus Eolaíochta

Overview: The mission of the Department of Education and Science is to provide high-quality education which will (a) enable individuals to achieve their full potential and to participate fully as members of society; and (b) contribute to Ireland's social, cultural and economic development. Under the *Public Service Management Act, 1997*, the Secretary General has overall responsibility for managing the Department, implementing and monitoring policy and delivering outputs. The Secretary General provides policy advice to the Minister and the Government and may assign specific powers, duties and functions to other officers in the Department.

Number of Employees: 1,150 approx

Core Modules in Place: CoreTime, CoreTime Business Intelligence, CoreTime Employee Self Service, CorePay, CorePay Business Intelligence, CoreDBA, CorePay Platinum Support

Implementation Date of CoreTime: 2003

Challenge: To implement a full end to end time & attendance solution including extensive reporting functionality and employee and manager self service capabilities.

Solution: Central to the Departments selection of CoreTime, is the solution's ability to cater for their varied staff work patterns and work profiles. CoreTime manages all clockings for the Department's employees and handles attendance outside standard office hours. In addition CoreTime allows supervisors to dynamically define profiles based on

earliest and latest start and finish time, permitted breaks and acceptable carry forward of hours. CoreTime also facilitates any future work patterns or profiles adopted by the Department allowing their workforce to evolve in line with the changing needs of the organisation.

Benefits:

- Core supplied the Department with a complete and comprehensive end to end time & attendance solution, catering for their unique requirements from individual employee clockings to high level management reports.
- Through the application of CoreTime Employee and Manager Self Service, off site employees can simply and quickly sign in and out from remote locations. CoreTime ESS enables all staff to view their time & attendance details online and instantly apply for leave, with supervisors utilising the power of the internet to view and approve said requests.
- Core Business Intelligence has provided a substantial business benefit for the department. Managers and supervisors can report on historic, current and future data and on individuals, groups or overall staff within a department allowing them to gain an overview of how the organisation is performing as a whole as well as by department.