

**Organisation:** Mater Private Hospital



**Overview:** Ireland's leading private healthcare group, Mater Private Healthcare, has been combining world class medical facilities and world leading health professionals in Ireland for many years. This experience has allowed the group to develop Ireland's most sophisticated private medical facilities. Only years of experience can bring the wealth of medical knowledge and care to patients that Mater Private Healthcare prides itself in. The Group currently consists of a private 202 bed Hospital in Eccles Street, and two public/private joint ventures in Limerick and Dublin.

**Number of Employees:** 600 approx

**Core Modules in Place:** CoreTime, CoreRoster, CorePay, CorePersonnel, Core Business Intelligence

**Implementation Date of CoreTime:** 2000

**Challenge:** To supply this high performing medical care unit with a flexible time & attendance solution, capable of handling the Mater's varied working practices in a critical environment.

**Solution:** Core provided the Mater Private with a fully integrated HR and payroll solution, including their time & attendance solution, CoreTime. CoreTime ably caters for the hospitals diverse work patterns including flexitime, mornings only, evenings only, split weeks, week on, week off and will handle attendance outside standard working

hours. In addition CoreTime ensures that the Mater are in full compliance with legal working standards now and in the future.

**Benefits:**

- Core supplied the Mater Private Hospital with a robust, complete time & attendance solution, which caters for the demands of an organisation that is operational 24 hours a day.
- By improving the accuracy and reliability of their employee allocation, the Mater Private have increased the level of service to their patients, decreased delays and dramatically reduced costs.
- With such complex working patterns and 24/7 staff coverage, managing legal obligations with regard to employee working time was an enormous manual undertaking for supervisors at the Mater. Through the monitoring and alert functionality standard in CoreTime, the hospital can rest assured that they are complying fully with the EU Working Time Directive and that any changes in legislation will be incorporated in to the CoreTime solution as and when they occur.
- The Mater, similar to many organisations, operates in an environment where errors or delays can have serious consequences. With this in mind, management of the Mater realised that they needed to employ a solution that was 100% reliable and proven in similar environments. Core are Ireland's leading supplier of HR management solutions and have successfully supplied systems in similar critical conditions. Owing to their experience and second to none track record, the Mater had no hesitation in selecting Core to provide a time & attendance solution to the hospital.